

Lakeside Park Association

Member requested water shutoff – Policy Memorandum

Adopted: January 25, 2019

The Lakeside Park Association Board of Directors formally adopt the following position:

Lakeside Park Association Full Members who request, and schedule in advance, water shut off and turn on services will be provided the service at no charge as a courtesy. Requests will be serviced during normal business hours Monday thru Friday. Emergency shut offs should be performed by the homeowner using their own, on property, shut off valve.

This service will be provided at the street valve location only. At no time will Lakeside Park Association employees interact with a properties valves other than the main at the street location. This will be afforded to Full Members in good standing no more than once per quarter.

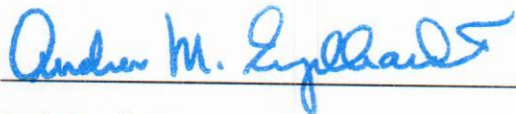
Requests for service occurring more than once per quarter will be subject to a \$50.00 per shut off/turn on charge and will be added to the next water billing statement.

Requests for service where the valve is not readily available due to property owner incursion into easement will not be serviced until property owner agrees to either clear the easement area around the LPA valve or pay LPA to do so. Cost for such service is subject to a charge of \$150.00 per hour or any portion of an hour.

Service requests required during weekend, holiday or emergency situations will be subject to a minimum fee of \$250.00 plus the surcharge if the valve is not readily accessible.

This policy is for Full Member requests and not applicable to Associate Members who do not have LPA valves located at the street. LPA will refer those properties needing service to contact a professional plumber.

This policy is only for Member initiated requests and not for shut off's caused by past invoices, abandoned properties, sale or transfer of properties or government action. Those subjects are covered under other policies.



Andy Engelhardt

President

Lakeside Park Association